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Dear Valued Clients/ Travel Partners,

At Classic Journeys Africa, there is no higher priority than the safety of our customers and staff

We are therefore closely monitoring the corona virus (COVID-19) outbreak through the World Health Organization (WHO), Centres for Disease Control (CDC), Medical Professionals as well as Government Agencies to stay updated on this evolving situation. The Corona Virus (Covid-19) is definitely of concern globally and whilst Tanzania still remains FREE of Corona Virus(COVID-19), Kenya has recorded three confirmed cases as of today, and we are taking every precautions towards safe guarding the health and safety of our customers and staff and to ensure we provide our clients with continued confidence in our services. As such, we are aware of concerns raised by travellers who are looking forward to travel with us, more so who intend to change their plans due to these concerns.

Until further notice, we are revising our policy in order to restore confidence in our clients to keep booking with us.

Below is our revised cancelation terms and conditions to reassure our agents and mutual guests/clients:

The policy will apply to both new and existing bookings (as long as the Pandemic status is still active)

For Existing Bookings: We will allow clients to postpone their travel plans without any penalties provided travel is within the next 12 months and amendment made 15days prior to arrival. Any deposits paid may be utilized for the amended/ postponed bookings. If the new dates fall in a different season (high season), the bookings will attract rates increase for the difference in costs associated with the new dates / amended bookings.

For New Bookings: We will allow cancellation by up to 15 days prior to travel with no penalty. For cancelation made less than 15 days to arrival normal T & Cs will apply.

Third party services are subjected to their own policies.

All cancelations / amendments will be evaluated by the Management on a case to case basis.

Rest assured, we are monitoring this developing situation closely, staying in regular contact with the relevant Authorities, health organizations, and medical experts.

Thank you for your continued support, understanding, cooperation and trust in us.

CLASSIC JOURNEYS AFRICA TEAM.